

What you've been looking for ...



Visitation Options during COVID-19:

INFECTION CONTROL PROCEDURES FOR VISITATION:

- All visitors are required to wear a 3-ply “blue” mask, or a kN95/ N95 mask with no valve (alone), **fit to be snug**, at all times **in** our community during their visit. If you do not have a 3-ply mask, you can buy one with cash at our front desk for \$1.00. All other masks are not allowed at this time indoors. *For those unable to safely wear a mask, you can schedule a Window Booth Visit (See below).*
- All visitors, caregivers, and team members are required to **self-screen at home** prior to their visit using the screening tool posted publicly on our website and emailed to residents and their families.
- All visitors and caregivers also are required to pre-screen at the **Screening Checkpoint** outside our front entrance, and **attest in writing** by signing in that they have passed the screening questionnaire before visiting their loved one.
- Our receptionist will take everyone’s temperature and if you have a temp 99.0 or above or 96.0 and under, we will **retest** with a nurse. If it remains 99.0 or above, you will not be allowed to enter.
- Visitors are **required to wash hands in our front vestibule prior to entering** our community, and then it is best practice to wash them again upon **entering and exiting** your loved ones’ apartment if you are visiting indoors
- Practice hand hygiene often and frequently throughout your visit whether or not you are in our community
- For **all visitation options listed below, wear a mask at all times** when indoors or when you are not able to socially distance more than 6’ from others
- Visiting outdoors is strongly encouraged at all times when the weather is nice
- Visitation is only available to residents who are **not** on droplet isolation or quarantine due to known or suspected COVID-19 infection until a physician discontinues the order. This does not apply to those on hospice.
- Visitors that develop COVID-19 related symptoms **within 5 days** after visiting must immediately notify a nurse at The Birches by calling 630-789-1135
- The below visitation options are only available when there are no active COVID19 cases or suspected cases within our community for 14+ days.

LIMITED INDOOR VISITS to limit traffic for the safety of others:

- **LOCATION: Indoor visits are only allowed in private resident apartments.** You cannot hang out in common areas, balcony, patios, or porches, etc. where other residents could potentially be exposed (*NOTE: if you want to visit with your loved one in our Window Booth, you must schedule an appointment in advance with the Receptionist*). Visitors must go straight to the apartment, and leave from the apartment.
- **OUTSIDE OPTION:** If the visit would prefer to be outside for the **1-hour**, they are able to do so but must continue to follow the Visitor Requirements below. Only difference is there is no age limitation to an outdoor visit.

- **HOURS:** Between hours of 9a-7p, with the last visit being 6:30 p.m. The week cycles Monday-Sunday. Appointments are not necessary, however, coordinate with your family in advance on who visits for the day. If someone comes to the front desk and the visit has already been completed for the day, we will encourage you to schedule a Window Booth visit if it is available.
- **TIME:** One visit PER RESIDENT PER DAY for **1-hour increments** at this time
- **Max of 2 visitors.** Ages 16 and older at this time for indoor visits. If outside, no age limitation.
- Pets are allowed during the visit and are encouraged!
- Food and Beverages are not allowed during visits at this time. Masks must be worn at all times.
- **REQUIREMENTS:** Must follow the infection control recommendations listed above.

WINDOW BOOTH VISITS:

- **Visits through our Luxury Window Booth or Outdoors continue to be the most preferred method to safely visit your loved one during COVID-19 unrest next to an Outdoor visit.**
- **LOCATION:** Birches has designated a comfortable sealed visiting booth off of our front porch **by appointment**, with no frequency limitations, through our front desk.
- **HOURS:** Subject to availability between hours of 9a-7p, in **30 minute increments** at this time, with the last appointment being at 6:45 p.m.

ESSENTIAL DOCTOR APPOINTMENTS are defined as doctor or emergency appointments.

- No scheduling needed in advance.
- The driver must come in to be screened at the front desk with temperature check following the infection control recommendations listed before picking up your loved one
- All parties must wear their masks and not remove it, and **return immediately** after the essential outing.
- Garage is available for pick up and drop off only. If you need your meds, you must contact a nurse in advance.

NON-ESSENTIAL TRIPS OUTSIDE BIRCHES

- **Vaccinated Residents:** No quarantine upon return but strongly encouraged to self-quarantine for the safety of those who have not been vaccinated and follow infection control recommendations listed during their visit
- **Non-Vaccinated Residents:** Must schedule trip Monday-Friday with director of nursing at least 24 hours in advance. Required 14 days isolation upon return with PPE charge based on care needs
- **Resident was COVID19 positive within 90 days:** No quarantine upon return

NEW NEIGHBORS & RESIDENTS RETURNING FROM HOSPITAL/REHAB

- **Vaccinated Residents:** No quarantine upon return
- **Non-Vaccinated Residents:** Required 14 days isolation upon return with no PPE charge
- **Resident was COVID19 positive within 90 days:** No quarantine upon return