

What you've been looking for ...



Visitation Options during COVID-19:

INFECTION CONTROL PROCEDURES FOR VISITATION:

- All visitors are required to wear a 3-ply “blue” mask, or a kN95/ N95 mask with no valve (alone), **fit to be snug**, at all times **in** our community during their visit. If you do not have a 3-ply mask, you can buy one with cash at our front desk for \$1.00. All other masks are not allowed at this time indoors. *For those unable to safely wear a mask, you can schedule a Window Booth Visit (See below).*
- All visitors, caregivers, and team members are required to **self-screen at home** prior to their visit using the screening tool posted publicly on our website and emailed to residents and their families.
- All visitors and caregivers also are required to pre-screen at the **Screening Checkpoint** outside our front entrance, and **attest in writing** by signing in that they have passed the screening questionnaire before visiting their loved one.
- Our receptionist will take everyone’s temperature and if you have a temp 99.0 or above or 96.0 and under, we will **retest** with a nurse. If it remains 99.0 or above, you will not be allowed to enter.
- Visitors are **required to wash hands in our front vestibule prior to entering** our community, and then it is best practice to wash them again upon **entering and exiting** your loved ones’ apartment if you are visiting indoors
- Practice hand hygiene often and frequently throughout your visit whether or not you are in our community
- For **all visitation options listed below, wear a mask at all times** when indoors or when you are not able to socially distance more than 6’ from others
- Visiting outdoors is strongly encouraged at all times when the weather is nice
- Visitation is only available to residents who are **not** on droplet isolation or quarantine due to known or suspected COVID-19 infection until a physician discontinues the order. This does not apply to those on hospice.
- Visitors that develop COVID-19 related symptoms **within 5 days** after visiting must immediately notify a nurse at The Birches by calling 630-789-1135
- The below visitation options are only available when there are no active COVID19 cases or suspected cases within our community for 14+ days.

LIMITED INDOOR VISITS to limit traffic for the safety of others:

- **LOCATION: Indoor visits are only allowed in private resident apartments.** You cannot hang out in indoor common areas where other residents could potentially be exposed (*NOTE: if you want to visit with your loved one in our Window Booth, you must **schedule an appointment in advance** with the Receptionist*). Visitors must go straight to the apartment, and leave from the apartment.
- **OUTSIDE OPTION:** If the visit would prefer to be outside, they are able to do so but must continue to follow the Visitor Requirements below. Only difference is there is **no age limitation** to an outdoor visit.
- **HOURS:** During operational business hours 8 a.m.- 9 p.m. when our doors lock for the night.

- **TIME:** No time limit, but **masks are still required for all visitors and team members regardless of vaccination status at this time indoors or outdoors.**
- **Ages 12 and older** at this time for indoor visits. If outside, no age limitation.
- Pets are allowed during the visit and are encouraged!
- Food and Beverages are not allowed during visits at this time. Masks must be worn at all times.
- **REQUIREMENTS:** Must follow the infection control recommendations listed above.

WINDOW BOOTH VISITS:

- **Visits through our Luxury Window Booth or Outdoors continue to be the most preferred method to safely visit your loved one.**
- **LOCATION:** Birches has designated a comfortable sealed visiting booth off of our front porch **by appointment**, with no frequency limitations, through our front desk.
- **HOURS:** Subject to availability between hours of 9a-7p, in **30 minute increments** at this time, with the last appointment being at 6:45 p.m.

ESSENTIAL DOCTOR APPOINTMENTS are defined as doctor or emergency appointments.

- No scheduling needed in advance.
- The driver must come in to be screened at the front desk with temperature check following the infection control recommendations listed before picking up your loved one
- All parties must wear their masks and not remove it, and **return immediately** after the essential outing.
- Garage is available for pick up and drop off only. If you need your meds, you must contact a nurse in advance.

NON-ESSENTIAL TRIPS OUTSIDE BIRCHES

- **Vaccinated Residents:** No quarantine upon return but strongly encouraged to self-quarantine for the safety of those who have not been vaccinated and follow infection control recommendations listed during their visit
- **Non-Vaccinated Residents:** Must schedule trip Monday-Friday with director of nursing at least 24 hours in advance. Required 14 days isolation upon return with PPE charge based on care needs
- **Resident was COVID19 positive within 90 days:** No quarantine upon return

NEW NEIGHBORS & RESIDENTS RETURNING FROM HOSPITAL/REHAB

- **Vaccinated Residents:** No quarantine upon return
- **Non-Vaccinated Residents:** Required 14 days isolation upon return with no PPE charge
- **Resident was COVID19 positive within 90 days:** No quarantine upon return